



Tree Work Scheduled

COVID-19 UPDATE: At DTE Energy, the safety of our employees and customers remains our top priority. That's why we're working closely with medical experts to implement procedures that will keep our team members, and you, safe as we continue critical work to make sure you have the power you need.

Date: _____

DTE customer,

Trees are the leading cause of power outages and can create dangerous safety hazards across the energy grid. To ensure you and your family's safety, we've identified a tree that needs to be trimmed or removed. This will better allow us to deliver safe, reliable energy to you and your neighbors. Here's more info:

- ☐ **Tree Trimming** – No action is required. More info is included on the back of this piece.
- ☐ **Tree Removal** – Trees recommended for removal are marked with two white dots near their bases. We would like to discuss this work with you before we begin. *Please read and complete the “Tree Removal Agreement” provided.*
- ☐ **Other:** _____

Our tree-trimming program is aligned with industry best practices, and our team is committed to striking the delicate balance between safe, affordable and reliable energy. There is no charge for this service.

Questions or concerns? We're here to help. Contact your DTE representative as soon as possible to ensure we're able to speak with you before work begins:

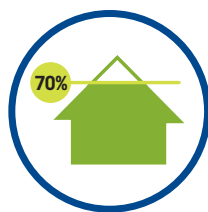
DTE representative

Phone



Improving Electric Reliability

Recently trimmed areas have seen electric reliability improve by an average of 70 percent.



What to Expect

How We Trim

Crews will trim a radius of approximately 15 feet around DTE electrical equipment.

Debris Policy

- **Debris we'll remove:** small branches and limbs.
- **Debris we'll leave behind:** larger pieces of wood (cut to firewood length); dead or diseased wood or debris; trees and/or limbs that fell due to natural causes.

Please note: we do not remove dead or diseased vegetation to prevent the spread of tree diseases.



Service drops

Your service drop – the power line that runs from the electric pole near your property to your house – is your personal connection to the energy grid. Keeping vegetation away from your service drop to prevent outages and safety hazards is your responsibility.

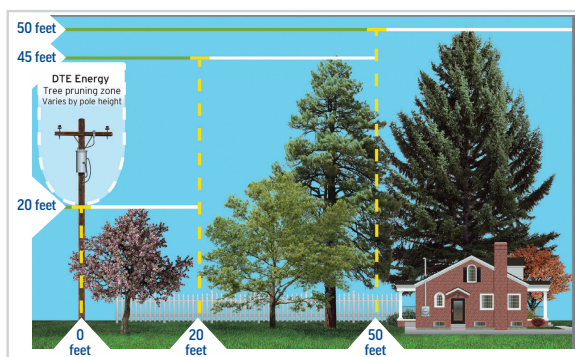
Since service drops are energized and extremely dangerous, we highly recommend you use a professional tree-trimming service to remove or maintain any vegetation that's in contact – or may come into contact – with it.

Safety

Trees and the energy grid don't mix, and when combined, can create potentially dangerous safety hazards. To keep your family safe, do not trim, work near or climb on trees near power lines, or on trees with power lines nearby.

Right Tree, Right Place

The secret to having strong, beautiful trees and reliable electric service is planting the right trees in the right places. Consult the planting guide at dteenergy.com/treecare for more information.



Learn more at dteenergy.com/treecare