

City of Southfield

Water Bill Payment Plan



The City of Southfield's free automatic bill payment service gives you the convenience of having your water bill automatically deducted on the actual due date from any participating bank, savings and loan, or credit union account. Complete the Automatic Bill Payment Plan Enrollment Form and return it to the Water and Sewer Department.

Benefits of Automatic Bill Payment

- Time-Saver.....No check to write
- Money-Saver.....No postage or check fees
- Credit-Saver.....No late payments

Using the Automatic Bill Payment plan, all you need to do is:

- Make certain there is enough money in your account to cover the water bill
- Record the payment in your records.

How It Works

Once you sign up, your account should be converted within 30-60 days. Continue to pay traditionally until you are notified on your utility statement. Once your automatic billing program is set up, your bills will say "Do Not Pay." Keep them for your records.

Date of Payment

Account deductions will not take place until the due date on your bill. You will have sufficient time to deposit funds in your account before the due date, or to resolve any problems with your bill.

Cancelling the Service

Notify the Water Department in writing if you wish to discontinue the service.

Questions

Call the Water Department at (248) 796-4850 or stop by during regular business hours for answers to your questions.

Enrollment

To sign up, complete the enrollment form and attach a voided check (for your account number and routing number) and return the form to the Water and Sewer Department, City of Southfield, 26000 Evergreen Road, P.O. Box 2055, Southfield, MI 48037-2055.

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Water and Sewer Department

(248) 796-4850

We welcome your questions and comments.