

# Overview of Services

## Outreach Services

Southfield Human Services utilizes numerous community partnerships and outreach services to give a helping hand to those who experience hardship. These include:

- Providing consultations/referrals that direct families to resources based on identified needs (i.e.—clothing, food, utility, housing, furniture).
- Hardship assistance for qualified residents in partnership with: Northwest Unitarian Universalist Church, Emmanuel Lutheran Church, Southfield/Lathrup CROP Hunger Walk, Covenant Presbyterian Church, Detroit Mar Thoma Church, Hope United Methodist Church, First Baptist Church of Detroit, Korean Presbyterian Church of Metro Detroit, Southfield Community Foundation of SE Michigan, Family Victory Fellowship Church, Ford Motor Credit, DENSO, Omega Psi Phi Fraternity.
- Employing partnerships with Focus Hope and The Emergency Food Assistance Program (TEFAP) to provide food boxes to low income families and seniors.
- Partners with Southfield Goodfellows to ensure that no child is left behind at Christmas.
- Instituting the “Adopt-A-Family” program that allows area businesses, faith-based organizations and residents to contribute food and gifts to families during Thanksgiving and Christmas.

## General Programs

Southfield Human Services also provides programs or facilitates program assistance for a broad range of community-related, quality-of-life items such as:

- Pro bono legal consultations provided in partnership with Lakeshore Legal Aid, on various issues including landlord/tenant disputes, divorce, wills, expungement, traffic violations, family and domestic concerns.
- Free homebuyer, financial literacy, youth symposium, career/job fair, success circle and education programs with community agencies including Community Housing Network, Oakland Livingston Human Services Agency and My Brother’s Keeper.
- Special funding programs for area veterans in conjunction with the Southfield Veterans Commission.
- Minor vehicle repair and employment solutions through a partnership with Tone Up for Tune Ups.
- On-site mobile caseworker services that assist residents in enrolling for State of Michigan benefits.
- Information sharing and community advocacy as the principal liaison connection between Commission on Senior Adults (COSA) and the Southfield City Council.





The Department of Human Services offers short-term support services for Southfield residents who may be experiencing hardship.

The program is a "hand-up" and not a "hand-out," as it provides temporary emergency resources and assistance while helping residents develop strategies to successfully resolve their hardships.

Our goal is to help residents overcome personal hurdles to achieve a satisfying and productive quality of life.

Human Services is a division of Southfield Community Relations.

## Southfield Human Services Staff

**Outreach Caseworker II**  
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The City of Southfield Department of

# HUMAN SERVICES



*Empowering people to overcome obstacles to  
achieve a satisfying way of life.*

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