

PUBLIC SAFETY DISPATCHER Training and Experience Supplement

Answer all questions that apply to you. Use and attach additional sheets if needed

Applicants will be invited to further participate in the selection process based on the nature and extent of their related experience.

It is essential that applications include extensively detailed information with time frames regarding education and experience. An invitation to continue in the selection process will be based on the information provided in your application and your responses to the questions asked below. Along with each answer, identify the position(s) and/or training (as described in your application) where you gained the background asked for in the question. Absence of experience/training asked for in a question is not necessarily disqualifying. Failure to complete and return this form will result in removal from the selection process.

- 1) Describe your experience, including number of years, as a Public Safety Dispatcher.

- 2) Describe your experience, including number of years, in the military (DD214 required) and how it relates to a public safety dispatch position.

- 3) Describe your experience, including number of years, providing emergency service response (either public or private)

- 4) Describe your experience, including number of years, of employment in a public safety environment and how it relates to a public safety dispatch position.

- 5) Describe your experience, including number of years, performing heavy customer service consisting of a combination of telephone traffic and computer input (example: call center, answering service, entering data into computer while questioning caller for information).

- 6) Describe your experience in the 9-1-1 Dispatch Academy. Include completion date.

- 7) Describe your experience, including number of years, of related experience not identified above, that you believe to be relevant to the position.